



## **Wiper Blade User Guide**

### **How often should wiper blades be replaced?**

Wiper Blades should be replaced approximately every six to twelve months depending upon environmental conditions and use.

### **How know when my wiper blades need to be replaced?**

You will see and hear signs of wear like rounded or ragged blade edges, and streaking and smearing on the windshield. Listen for chattering from hardened rubber blades that won't flip over on each stroke.

### **Why do my wipers keep making a squealing noise or leave a streak across the windshield?**

It's possible that your wiper blades may have hardened from sun and/or age need to be replaced. If the squealing, streaks and missed spots don't go away after you run the windshield washer fluid for a few strokes, your wiper blades may have hardened and probably need to be replaced.

### **What are the warning signs that a blade is worn out? What climates and/or conditions tend to shorten blade life?**

Rubber is the most important part of a wiper blade and the sun's ultraviolet rays, automatic car washes and extended periods of non-use can impact wiper blade life. The most common warning signs to look for signaling time for replacement include dry, cracked or split rubber or damage to the wiper arm assembly (bent or broken metal) which can result in streaking, chatter or scratching of the windshield.

### **Is wiper blade wear determined by the mounting position?**

No. Wear is determined by frequency of use and environmental conditions. This is why different customers might experience different levels of performance and life expectancies.

### **What recommendations does OETech have preventing damage caused from snow and ice buildup on wiper blades?**

When attempting to remove wipers in freezing conditions, first see if the blades are frozen to the windshield. Gently pull up on the wiper to see if it is frozen. Using force can cause the rubber to tear resulting in permanent damage. If the wipers are covered with snow, run luke-warm water or washer solvent over the wiper if possible to melt the snow or gently brush aside the snow so that the wiper is visible. The water can also be used to free the rubber from the glass safely without tearing it or damaging the wiping edge. The windshield can also be allowed to warm up with the defroster on the highest setting.

### **Can I install my own wiper blades?**

Yes. Simply refer to the easy and helpful installation instructions and diagrams included on all OETECH wiper blade packages.



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### **How many different wiper blade models does OETech offer?**

Currently 14 different blade lengths are available in the OETech line of all-weather steel frame blades.

### **Where can I purchase OETech Wiper Blades?**

OETech wiper blades are distributed exclusively by Pilkington and are available at your local Pilkington Service Center.

### **I've never installed a wiper blade before, is it difficult?**

OETech wipers come with step-by-step instructions on each package and each blade is equipped with an easy connector system which makes wiper blade installation literally a snap.

### **Are there differences in wiper blades?**

Yes - blades with premium features and performance, such as those from OETech, can last longer and wipe more smoothly and consistently.

### **My vehicle uses the new frameless blade design. Does OETech offer a frameless blade?**

No, OETech currently offers only the all weather steel frame blades.

### **Does OETech offer replacements for just the rubber portion of the blade? Why or Why not? If yes, it is available for both frameless and traditional blades?**

OETech does not offer replacements for the rubber portion of the wiper blades. The convenience and low cost of full blade replacement outweighs an incremental savings of replacing only the rubber insert.

### **Some vehicles are equipped with two or three different blade sizes, where can I go to find out what size to buy?**

OETech has a handy application guide to help select the correct blades for the particular vehicle make, model and year. For more information online, visit [www.oetech.biz](http://www.oetech.biz).

### **I've never thought of wiper blades as being high-tech. What are some of the technology advancements?**

Some of the new wiper technologies include improved rubber compounds, frameless-type wiper blades and more secure connection methods or arm types. Improved rubber compounds allow the rubber to remain flexible, function longer, have improved wear characteristics and resist UV and sunlight exposure without compromising wipe performance.

### **Are the blade parts made from recycled materials and can any of the blade parts on an OETECH wiper blade be recycled after use?**

All of the blade parts are made from new materials and can be recycled after use.